MAXIMIZING ROI TRAINING ROI

BEFORE CLASS

Meet with management to:

CI ASS

Secure training buy-in

Establish a baseline to measure business &personal growthExample Baseline: Current average PRU is \$1,300
per unit with a VSC penetration rate of 50%

Set goals beforehand and achieve a 65% VSC penetration rate

Define metrics for skills development

Setting time expectations Presenting products by tying them to individual consumer needs Using the product menu as a closing tool Overcoming objections

Implement and reinforce lessons learned in class

Track performance

Celebrate victories



Follow up with one-on-one training sessions

While the training itself is important, how that training is supported in the dealership can either make or break your ROI.



EFG COMPANIES

For more information on EFG's Training Services, call 1-800-527-1984.